



WELCOME TO
**SmartFusion
User Meeting**

Meeting Agenda



Drive 2025
From Vision to Value



Thursday, May 1st	102A	102C	103	104A
11:30 AM- 12:30 PM	Registration / Lunch (102C)			
12:30 PM- 1:30 PM	Opening Session - Drive 2025: From Vision to Value (Room 102C)			
1:45 PM - 2:30 PM	Knowledge Cafe	HRIS - Human Resource Information System	Privacy & Security	Business License & Tax
2:45PM - 3:30 PM	Product Roadmap & Future Product Sneak Peek (Room 102C)			
3:45 PM - 4:30 PM	Knowledge Cafe	Document Management	Unlock AP Potential	Harris Services Spotlight
4:30PM - 6 PM	Reception (Atrium space)			

THURSDAY, MAY 1ST

11:30 A.M. - 12:30 P.M.
REGISTRATION / LUNCH
(102C)

12:30 P.M. - 1:30 P.M.
OPENING SESSION
(102C)

You'll hear thoughts from Harris leaders on our theme, "Drive 2025: From Vision to Value" and how today's sessions illustrate our commitment to helping you achieve your vision by enhancing SmartFusion's value. We have a special presentation on AI tools, such as Copilot, sharing both big and small ways they can enhance productivity. Join us as we explore these innovations and their impact on your operations.

1:45 P.M. - 2:30 P.M.
KNOWLEDGE CAFÉ
(102A)

Every journey needs a pit stop. Pull over at the Knowledge Cafe to chat with our subject matter experts. This is a great chance to meet with our team members, bring your software questions and ideas, and let's steer towards solutions together.

HRIS - HUMAN RESOURCE INFORMATION SYSTEM
(102C)

This session is perfect for HR professionals ready to drive HR forward. Buckle up and join us to hear from our new partner, WorkZoom and discover how WorkZoom turbocharges recruiting, onboarding, performance management, learning, and more.

PRIVACY & SECURITY
(103)

Privacy and security are critical, high-stakes topics. As we cover best practices for security within SmartFusion and within your organization, you'll gain an understanding of potential blind spots and learn how to go full throttle on security. Avoid the wreck that happens with security breaches, which have increased by 51% in local governments, and ensure a smooth ride for your organization.



BUSINESS LICENSE & TAX

(104A)

Join us for an informative session where we'll showcase the latest enhancements in our Business License and Tax modules. This is a great opportunity to see the new features in action and understand how they can benefit your operations and help you prepare for a new tax year.

2:45 P.M. - 3:30 P.M.

PRODUCT ROADMAP

(102C)

Join us on a journey where customers' needs steer our course and innovation and feedback fuel our way. Embark on an exciting road trip, as we share a detailed look at our product roadmap, including exciting new features, enhancements, and strategic initiatives that will shape our products over the coming months and beyond. In this session, the spotlight is on three new solutions that are just around the corner. We'll test drive Advanced Permitting, Code Enforcement, and Fleet Management, giving you a sneak peek into these new offerings.

3:45 P.M. - 4:30 P.M.

KNOWLEDGE CAFÉ

(102A)

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DOCUMENT MANAGEMENT

(102C)

SmartFusion teams up with Milner to showcase Image Director, our integrated document management solution. Ready to kick your organization into high gear? Join us to see how Image Director can alleviate the burden of paper management and drive efficiency in your organization. Discover how you can access, retrieve, and share business-critical documents in seconds from any computer or mobile device.

UNLOCK AP POTENTIAL

(103)

Join us for a joint session on Accounts Payable where we'll navigate SmartFusion tools, including approval routing, ACH payments, and recent updates. Gain practical insights to drive efficiency and accuracy. Then discover how our integration with SPS ePayments can fuel your AP operations and unlock new revenue opportunities. Steer your AP processes to the next level.

HARRIS SERVICES SPOTLIGHT

(104A)

Learn about the variety of ways Harris can take the driver's seat and assist your organization. These services are designed to help tackle staffing challenges, manage workload increases, and enhance efficiency. Our newest offering, outsourced Payroll Services is a hot topic. You'll hear about it and many other ways Harris can help maximize your investment in SmartFusion and contribute to success!

4:30 P.M. - 6:00 P.M.

RECEPTION

(Atrium Space)



Friday, May 2nd	102A	102C	103	104A
8:00 AM - 9:00 AM	Breakfast Buffet			
9:00 AM - 9:45 AM	Knowledge Cafe	Streamlined Employee Solutions	Collaboration Circle	Fiscal Year End Refresher
10:00 AM - 10:45 AM	Knowledge Cafe	Exploration Mindset	Payroll & Leave Management	UB, Collections & Payment Pathways
11:00 AM - 11:45 AM	Dashboards & Data Analytics			
11:15 AM - 11:45 AM	Closing/Giveaways			

FRIDAY, MAY 2ND

8:00 A.M. - 9:00 A.M.
BREAKFAST
(102C)

9:00 A.M. - 9:45 A.M.

KNOWLEDGE CAFÉ (102A)

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STREAMLINED EMPLOYEE SOLUTIONS (102C)

This session focuses on two solutions, SmartFusion Employee Self Service and TeamKeeper Time & Attendance, that provide a path to improved productivity. Current ESS users can benefit from a feature review. Accelerate efficiency and empowerment as you steer your journey towards a more productive department and engaged workforce in 2025!

COLLABORATION CIRCLE (103)

Join our Collaboration Circle to discuss the audit process and explore innovative ideas to remove speed bumps and streamline operations. Fueled by insightful conversations, we're ready to delve deeper into the idea of an Audit Reporting Package and network to share other improvement strategies. Let's work together to enhance efficiency and overcome roadblocks.

FISCAL YEAR END REFRESHER (104A)

Let's face it—fiscal year end will be here before we know it! Join us for a comprehensive session designed to guide you through the essential steps of transitioning into the new fiscal year smoothly and efficiently.



10:00 A.M. - 10:45 A.M.**KNOWLEDGE CAFÉ****(102A)**

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EXPLORATION MINDSET**(102C)**

Unlock your potential by fostering an exploration mindset. This session will share how to cultivate curiosity, challenge assumptions, and discover new software capabilities, leading to enhanced creativity, problem-solving, and innovation for individuals and teams. Join us to transform your approach and gear up for success!

PAYROLL & LEAVE MANAGEMENT INSIGHTS**(103)**

In this session we'll hit the road by sharing recent changes to the Payroll application. Then we'll shift gears and explore handling leave at both calendar and fiscal year-end. Learn how to effectively track leave, understand the impact of payroll dates, and ensure accurate management within your system. This session will provide valuable insights and practical tools.

UB, COLLECTIONS & PAYMENT PATHWAYS**(104A)**

Gain a deeper understanding of the billing module, including distribution processes and troubleshooting common meter issues. We'll also cover recent changes to Utility Billing to help you maximize your software's potential. Explore payment solutions, including our omni-channel MyGovHub platform which include many ways to pay and includes a variety payment types.

11:00 A.M. - 11:45 A.M.**DASHBOARDS AND DATA ANALYTICS****(102C)**

Get ready to transform your data experience with our new Dashboards and Data Insights solution! Join us for an engaging session where we'll unveil how real-time dashboards and advanced analytics can help you navigate data landscapes with ease. Discover how these tools empower you to monitor key metrics, make more informed decisions, and keep your organization ahead of the curve!

11:15 A.M. - 11:45 A.M.**CLOSING & GIVEAWAYS****(102C)**